

**EMERGENCY HOTLINE 24/7**

You can reach us 24 hours a day, 7 days a week on +41 800 88 90 00.

**FAIR PRICES**

For a non-binding offer please call us at +41 81 720 10 60 or send an e-mail to [service@bartholet.swiss](mailto:service@bartholet.swiss)

**EXPRESS CALL-OUTS AND  
EXPRESS SHIPPING**

Our call-out service is available any time 365 days a year to ensure your system will be up and running immediately again.  
Call us on +41 800 88 90 00.

**BARTHOLET MASCHINENBAU AG  
SERVICE CENTER**

Emergency Hotline +41 800 88 90 00  
Telephone +41 81 720 10 60  
Fax +41 81 720 10 61  
[service@bartholet.swiss](mailto:service@bartholet.swiss)



## Bartholet Service Center



# Optimum care with the Bartholet Service Center

Bartholet systems are of the highest Swiss quality and through professional maintenance they guarantee maximum service life. To ensure the best possible economic efficiency, our Bartholet Service Center supports you during the entire life cycle of your ropeway. The following three main areas cover the absolute full service:



## Bartholet Service

### SERVICE

Regular inspections and maintenance minimize defects and ensure that the installation can be optimally utilized. The reliability, availability and cost-effectiveness of your system is significantly optimised by engaging our experienced service technicians. We offer maintenance services specifically adapted to the customer's needs. This service guarantees an all-round professional and efficient flow of work and can be integrated ideally into your existing structures.

- Full service maintenance
- Customer-specific maintenance
- Electronic maintenance tool for efficient documentation, incl. detailed reporting and monitoring
- Annual reviews and inspections by specifically trained personnel
- Maintenance and/or inspections over a number of years

### NON-DESTRUCTIVE TESTING

Non-destructive testing is part of the regulations of the ropeway standards. Bartholet employs qualified inspectors, who are able to perform these non-destructive tests adequately. Our range of services includes the following procedures:

- Magnetic powder test
- Penetration test
- Ultrasound test



## Bartholet Parts

In case of emergency, it is important for our customers that the required parts will be delivered within the shortest possible time. In our extensive main warehouse in Switzerland we ensure a large quantity of original Bartholet spare parts as well as a wide range of standard components (mechanics, hydraulics, controls). Additionally we offer:

- Country storage in the main markets
- Worldwide coverage via supplier network
- In-house production know-how

Thanks to our particular high production depth, we are able to manufacture any special mechanical part within a very short timeframe. Our close cooperation with our partners ensures fast delivery of main components such as gears, electric motors and control parts within the shortest possible time.



## Bartholet Academy

Well-trained employees are a prerequisite for optimum utilization of the installation. Various training programs offered by the Bartholet Academy provide the best possible training for your employees. If demanded, the content can be adapted to the customer's specific requirements – the right use and maintenance of your installation always being the top priority. The aim of our training courses is to impart the basic knowledge. Furthermore, our training courses enable your employees to always stay up to date with the latest technology. We offer training courses in the following areas:

- Basic Training
- Advanced Training
- Expert Training
- Customized / on customer request
- Inhouse / onsite
- Support during operation

The training takes place at our headquarters in Flums, Switzerland. All the important mechanical and hydraulic components of station and line equipment are displayed in real size in our new training room. If required, we can also customize all training courses to your specific requirements and teach them at your facilities.

